

## GM Summary – March 2023

The Frisco West Board of directors met for its general board meeting on Monday, March 27<sup>th</sup>, 2023. The next board meetings will take place April 24<sup>th</sup> and May 22<sup>nd</sup> at 1230 Brendan Dr., Little Elm, TX 75068.

### Upcoming Events

- April 15<sup>th</sup> – CPR/AED/First Aid Training - \$40 per person.
  - For more information: [CPR – First Aid – AED Training | Frisco West WCIDDC \(fwgov.org\)](https://www.fw.gov/cpr)
- May 13<sup>th</sup> – Extreme Green Event – Municipal Center
- July 4<sup>th</sup> – Dusk – Fireworks
- October 3<sup>rd</sup> – National Night Out

### Summary

- 1) Public Comments: There were no public comments.
- 2) Fire Report: Relatively quiet month, most calls medical in nature.
- 3) Police Report
  - a. New Assistant Chief of Police Mandy Biter was introduced.
  - b. Uptick in calls due to Spring Break.
    - i. Please take your keys and weapons out of your vehicles and lock your doors to your cars.
    - ii. Most car break ins/thefts in the area happen to unlocked cars with keys left inside.
  - c. Please report criminal/animal incidents to LEPC. For nonemergency's call (214) 975-0460 or email [informlepd@littleelm.org](mailto:informlepd@littleelm.org). For emergencies, call 911.
- 4) Communications
  - a. Sign up for Emails or text alerts between now and April 7<sup>th</sup> to be entered to win a chance to win \$100 off your next water bill. One winner will be drawn. Sign up here <https://alerts.tritoncg.com/signup/6vsMgcisMHBerBN>
- 5) Fireworks: Contract approved and signed. Fireworks are set for July 4<sup>th</sup> at dusk.
  - a. If you have a business that is interested in sponsoring the Fireworks show, please email [main@fwgov.org](mailto:main@fwgov.org)
- 6) Engineering
  - a. Outfall Projects: Frisco Ranch (Riverside) has been cleared out. Still in process.
  - b. Street Audit: Previous Road repair warranty items are being fixed this week. Please be cautious of roadworkers on smaller streets.
- 7) Trail Erosion Control Project
  - a. Will commence in Early April. Area with work being done will be between the Dog Park and Encino.
- 8) Pond

- a. Fountain 1 (closest to Lone Pine): Fixed last month by Pond Medics. It was filled with trash bags that had been sucked into its motor. A reminder that pond 2 (middle pond) fountain has been turned off to prevent the motor from burning out.
  - b. Pond Plans will be discussed at the April meeting but include plans to try to remove 81 homes from the flood plain around the pond area.
  - c. In order to prevent erosion you will note that grass is being kept taller this season. This is to help slow the erosion we are seeing from the drainage.
  - d. If you notice issues with the Ponds or the area around them, send an email with pictures to [main@fwgov.org](mailto:main@fwgov.org).
- 9) Meter Upgrade: 181 meters have been ordered, have received 50 meters. Waiting to receive more meters from Badger and ordering more as meters break down.
- 10) Water Operations
- a. New Office Phone Number: Call the FW water office directly for billing and water questions at (281) 867-5415.
  - b. Average usage this month was 5,000 gallons. Bills are due the 20<sup>th</sup> of each month, late fees are applied the next day, and shutoffs for nonpayment occur approximately two weeks after the due date.
  - c. If you are having financial difficulties that affect your ability to pay your bill, please contact the water department at [MUDDCustomerService@inframark.com](mailto:MUDDCustomerService@inframark.com).
  - d. Chlorine Burnouts are still in effect until Early April. To learn more, visit [2023 Water Maintenance | Frisco West WCIDDC \(fwgov.org\)](#)
- 11) Frisco Hills Lift Station
- a. Wet Will Wizard Odor filters have been received and installed.
  - b. Odor Blockers have been installed.
  - c. Lift Station were cleaned out with a vac truck 3/20.
    - i. We are noticing heavy rag build up that is clogging our pumps.
    - ii. This occurs when residents flush non flushable items down sewer systems.
    - iii. We would like to remind residents not to flush (flushable) wipes, diapers, needs, cooking grease or towels.
  - d. Lift stations clean outs are being put on a monthly clean out schedule as we bring in experts to determine the issues, we are experiencing with odor control and our pumps getting clogged.
- 12) Builder/Inspections: If you notice trash/debris/leaks around building sites, please report the issue to the district at [main@fwgov.org](mailto:main@fwgov.org).
- 13) Trash Services: If your trash has been missed or there was an issue with your pick up, please reach out to CWD at (972)392-9300 (option 2) or by email at [CustomerService@CommunityWasteDisposal.com](mailto:CustomerService@CommunityWasteDisposal.com). If you feel your issue needs further investigation or have not been resolved, feel free to contact the district at [main@fwgov.org](mailto:main@fwgov.org).

If you have any questions or concerns, please reach out to the district at [main@fwgov.org](mailto:main@fwgov.org).

**District Phone Numbers**

**Frisco West Water Office (9am-4pm): (281) 867-5415**

**Main Customer Service Line: (281) 579-4500**

**Water Emergency: (281) 398-8211**

**District Number (NEW): (469) 469-5133**

**Nonemergency Police Number: (214) 975-0460**